



A modern insurance quality suite built for next-generation insights

GaugeQuality delivers all the audit and analysis tools insurers need to drive growth and improve claims and underwriting performance. This new insurance compliance, reporting and workflow-automation suite was built on 20 years of industry best practices established from working with the world's top insurance carriers.

Improve financial results & enable growth

- Reduce leakage & indemnity costs
- Ensure compliance & best practices
- Analyze individual & team impacts

Optimize compliance & audit workflows

- Simplify CMS/PAS data imports
- Configure rule-based file sampling
- Prefill data to reduce manual entry

Uncover the true causes of performance issues

- Capture root causes & top issues
- Quantify leakage & quality scores
- Analyze individual & team impacts

Enhance individual & team performance

- Track performance across teams
- Provide feedback & training plans
- Add comments & action items

Unlock actionable insights & trends

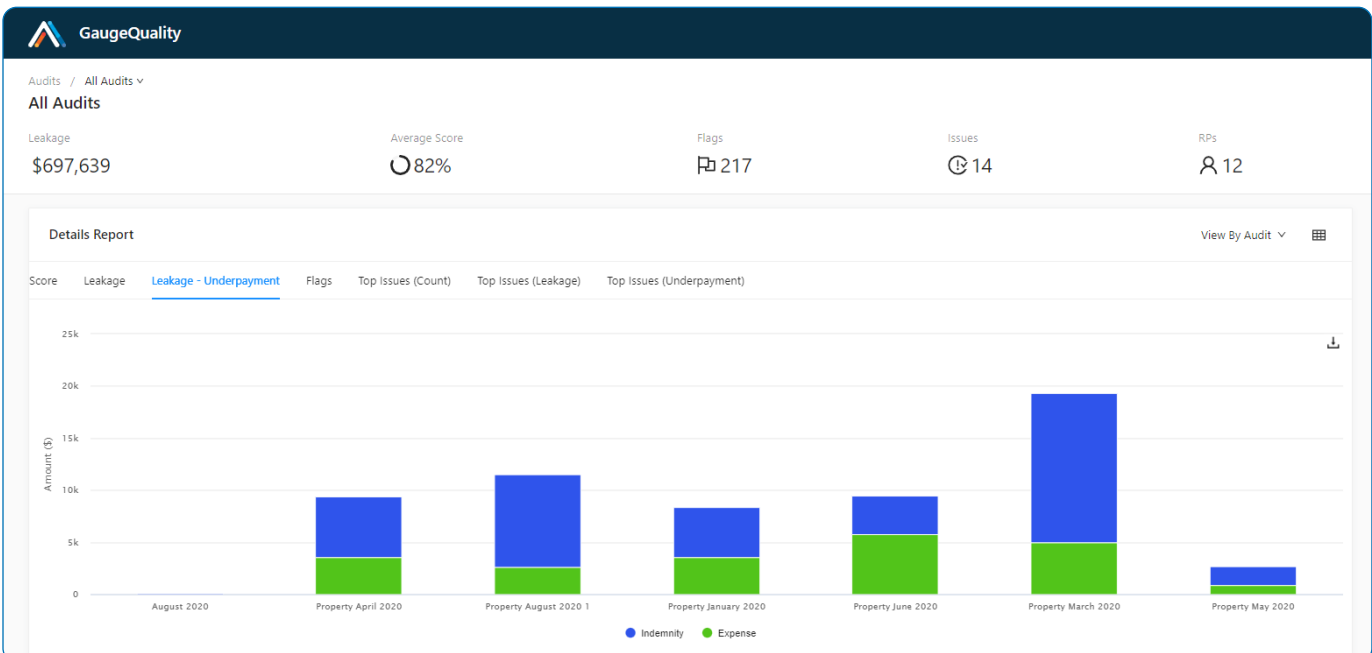
- Link issues to financial outcomes
- Track & monitor metrics over time
- Set data-driven KPIs & benchmarks

Analyze, visualize & report business results

- Access trends & historical data
- Visualize results in the dashboard
- Build & export custom reports

Laying the foundation for predictive analytics & risk flagging

GaugeQuality provides a modern, performance improvement framework—built from the ground up—that, combined with an on-demand, actionable business insights engine, helps insurers accelerate growth and improve the bottom line in a competitive marketplace. Discover how GaugeQuality can modernize your quality process with intuitive interfaces, streamlined audits and flexible reporting.





Combining essential audit functionality with powerful new features

Questionnaire Management

- **Questionnaire builder:** Create, edit and duplicate questionnaires within the interface
- **Issue bank:** Access previously created issues to ensure reporting consistency
- **Root causes:** Adjust score weighting and add leakage or root causes to any question or phase
- **Lockouts:** Restrict read/write access to questionnaires in progress
- **Version control:** View past questionnaires and propagate changes across audits ([2022 roadmap](#))
- **Pathing & validation:** Add validation, pathing and visibility rules to questionnaires ([2022 roadmap](#))
- **Data review:** Select which data points should be validated in each questionnaire

Audit Management

- **Audit builder:** Create and schedule audits, plus manage other key details from within the interface
- **File selection:** Select audit sample files based on configurable filters, sorting and logic
- **File assignment:** Assign files to various users using configurable filters and logic
- **Audit monitoring:** View the status of all current audits and sort by people, progress and dates

File Review & Management

- **File queue:** View a personalized list of all assigned and available files to review
- **Primary reviews:** Assign people to conduct the first review of any file
- **Secondary reviews:** Assign people to re-review files & evaluate responses ([2022 roadmap](#))
- **Rejection:** Reject assigned files and request a replacement or further review from supervisors
- **File upload:** Upload CSV files from within the interface

Interactive Dashboards

- **File scoring:** Track quality scores and view underlying data like flags, issues and leakage
- **Questionnaire scoring:** Calculate scores based on agreements/disagreements
- **Reviewer scores:** Assess primary reviewers with discrepancies in secondary reviews ([2022 roadmap](#))
- **Filtering:** Filter dashboard data using a variety of parameters and save filters for future use
- **Data Export:** Select key data points and export in PDF or CSV formats

User Management

- User & role creation
- User permissions
- ACL & data permissions
- Archive users

Company Settings Management

- Enumeration management
- Notification settings ([2023 roadmap](#))

Learn more or request a demo: www.athenium.com/products/gauge-quality/