

# Welcome to the fourth annual IQA Conference

## Monday, October 21

1:00 – 6:00 p.m.	Check-in & Explore Washington D.C.
6:00 – 8:30 p.m.	(Optional) informal cocktail event at Athenium Analytics (616 H St. NW #400 Washington, D.C. 20001)

## Tuesday, October 22

8:00 – 9:00 a.m.	Late check-in (Gallery 3-4) & Breakfast (Gallery 1-2)
9:00 – 9:15 a.m.	Welcome Address – Beverly Parker, Athenium Analytics (Gallery 3-4)
9:15 – 10:00 a.m.	<b>Predictive Analytics for Insurance Carriers</b> Presented by Dr. Ellen Cousins, Athenium Analytics
10:00 – 10:15 a.m.	Networking Break (Gallery Foyer)
10:15 – 11:15 a.m.	<b>How Technology Will Dramatically Change the Future of Insurance</b> Presented by Nick Lamparelli, Insurance Nerds
11:15 a.m. – 12:00 p.m.	<b>Claims Excellence: Transforming the Culture Around Audits</b> Presented by Ron Nott, Grinnell Mutual
12:00 – 1:30 p.m.	Lunch (Gallery 1-2)
1:30 – 2:15 p.m.	<b>Group Panel: Exploring Automated Rules-Based/Machine Learning Reviews</b> Presented by Cathy Morris, Farmers and Tim Adkisson, Allstate
2:15 – 2:30 p.m.	Networking Break (Gallery Foyer)
2:30 – 3:15 p.m.	<b>The Evolution of Claims QA</b> Presented by Duane Perkins, Zurich
3:15 – 4:15 p.m.	<b>Workshop: How to Prepare for the Future of QA</b> Tom Cecere, Athenium Analytics
6:00 – 8:00 p.m.	Group Dinner (Solarium) – Optional meet-up in lobby bar from 5:00 – 6:00 p.m.

## Wednesday, October 23

8:00 – 9:00 a.m.	Breakfast (Gallery 1-2)
9:00 – 9:15 a.m.	Welcome Back Debrief & Day 2 Review – Susan Grady, Athenium Analytics
9:15 – 10:00 a.m.	<b>QA as the Cornerstone of Organizational Success</b> Presented by Bud Heald & Stacy Reger, Kemper Corporation
10:00 – 10:15 a.m.	Networking Break (Gallery Foyer)
10:15 – 11:15 a.m.	<b>Application of Predictive Analytics to Optimize Claims and Underwriting Processes</b> Presented by Roosevelt Mosely, Pinnacle Actuarial Resources
11:15 a.m. – 12:00 p.m.	<b>Data &amp; Predictive Analytics in Weather Risk Products</b> Presented by Cyrena-Marie Arnold, Athenium Analytics
12:00 – 1:30 p.m.	Lunch (Gallery 1-2)
1:30 – 2:30 p.m.	<b>Workshop: Creating QA Solutions</b>
2:30 – 2:45 p.m.	Closing Comments – Beverly Parker, Athenium Analytics
2:45 – 3:15 p.m.	<b>The Future of teamthink®</b> Sam Lane, Athenium Analytics
3:30 – 6:00 p.m.	Optional: Visit the International Spy Museum

## Thursday, October 24

9:00 a.m. – 12:00 p.m.	<b>teamthink</b> user training by reservation at Athenium Analytics DC office
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# IQA 2019 Conference Map

## Hilton DC National Mall

480 L'Enfant Plaza SW  
Washington DC, DC 20024

